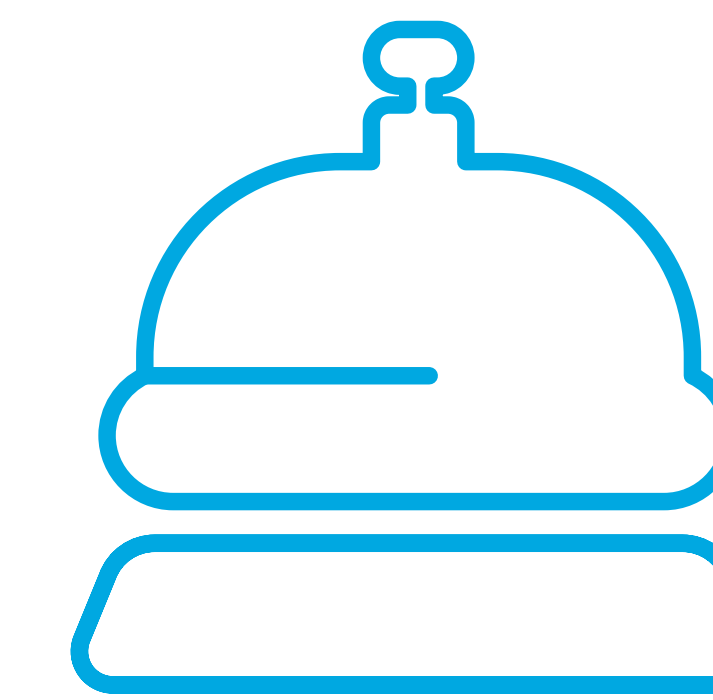


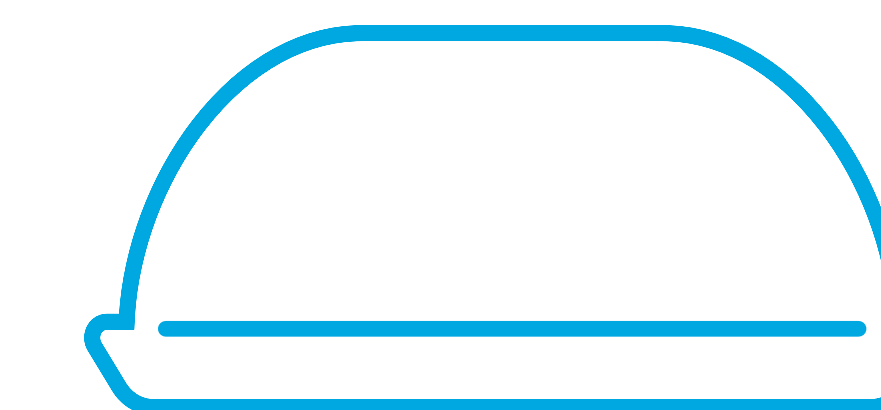
Welcome



Welcome



**GUEST
SERVICES**



**IN-VILLA
DINING MENU**

Guest Services

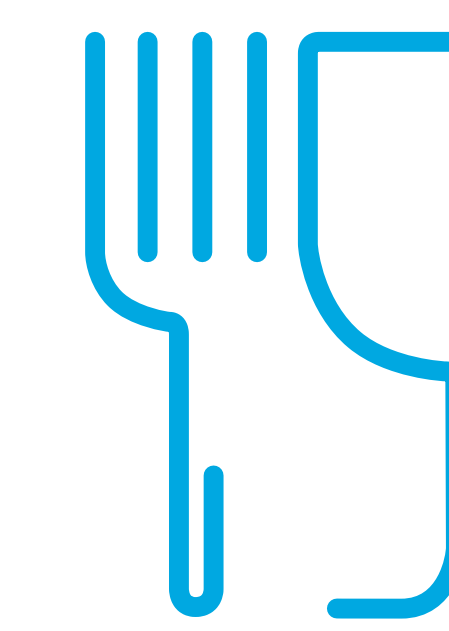
Everything You Need To Know



WHO
TO CALL



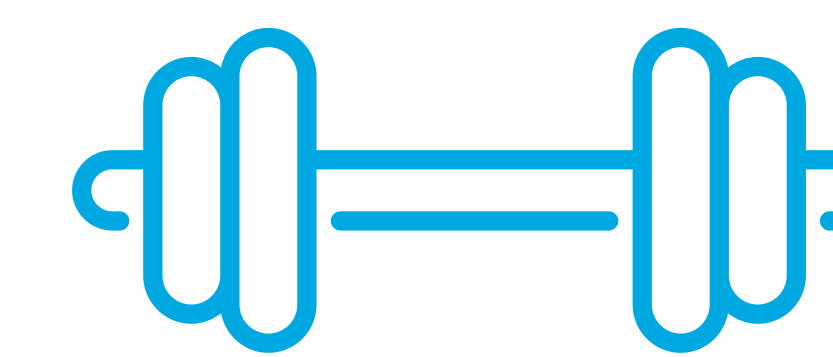
OUT AND
ABOUT



EAT AND DRINK
AT THE RESORT



GOOD TO
KNOW



OUR
FACILITIES



TV, PHONE,
AND INTERNET



AMINGIRI
SPA



YOUR
SAFETY





Who
To
Call

Important Numbers

Who to Call

Dial

Emergency

For immediate assistance if there is an emergency

EMERGENCY

Concierge

For help with reservations, transportation, island excursions, and more

GUEST SERVICE

In-villa Dining

24 hours

IN-VILLA DINING

Eat And Drink At The Resort



SIGNATURE RESTAURANTS AND BARS

Aura

The chic heartbeat of the resort

Pool Bar

A sophisticated yet welcoming poolside bar.

📍 Main Pool

☎ Dial GUEST SERVICE

🕒 **Open Daily** 10:00am – 11:00pm
Lunch 12:00pm – 6:30pm
Aura Pool 10:00am – 6:00pm

Cocktail Lab

The first cocktail lab in the Maldives dedicated to the art of mixology.

📍 Main Pool

☎ Dial GUEST SERVICE

Beach Shack

Barefoot luxury

An upscale yet unpretentious, elevated feet-in-the-sand dining venue. Enjoy wonderful flame-grilled specialties and pizza fresh from the oven.

📍 Beside Aura

☎ Dial GUEST SERVICE

🕒 **Lunch** 12:00pm – 2:30pm
Dinner 6:30pm – 10:00pm

Eden Champagne & Gin Bar

Bespoke rituals for adults only

Discover carefully curated Champagne and gin through highly personalised rituals in an intimate, adults-only setting.

📍 Overwater

☎ Dial GUEST SERVICE

🕒 **Open Daily** 5:30pm – 11:30pm




Eat And Drink At The Resort

Habitat

Vibrant all-day dining by the sea

Begin the day with a delightful breakfast, or explore Western, Asian and Italian specialties from the lunch and dinner menu.

 Next to Krakengiri Kids' Club

 Breakfast 7:00am – 10:30am

 Lunch 12:00pm – 2:30pm

 Dinner 6:30pm – 10:00pm

 Dial GUEST SERVICE

Origin

A mindful approach to seafood dining

A unique experience in the Maldives, Origin presents seafood and fish at its best through sustainable sourcing, aging and reduced waste.

 Overwater

 Open Daily 7:00pm – 10:30pm

 Dial GUEST SERVICE

Sip Tea Lounge

A modern-day tea lounge

Sip Tea Lounge celebrates global tea cultures, from a delicious matcha latte to the robust black teas of South Asia and modern takes on bubble tea, to an exciting selection of tea-based cocktails, homemade kombuchas and kefir sodas.

 Next to Reception

 Open Daily 10:00am – 6:30pm
Hilton Honors Happy Hour 3:00pm – 4:00pm

 Dial GUEST SERVICE

Destination Dining

Personalised dining experiences

Explore a variety of personalised dining experiences set in an array of memorable venues. Our private dining team will be delighted to attend to your special requests, be it an intimate dinner on the beach, on your sundeck, or on a secluded sandbank under a canopy of stars. The possibilities are endless, and the memories will live with you forever.

 Dial GUEST SERVICE




Our Facilities

Amingiri Spa

Nourish your mind, body and soul through transformative wellness journeys

The overwater Amingiri Spa features a selection of uniquely designed hammam rituals, alongside a menu of nurturing treatments by expert Wellness Designers. For children and teenagers, Young Zen by Amingiri Spa is an age-appropriate programme complemented by gently formulated vegan products.

 Overwater

 **Open Daily** 10:00am – 8:00pm
Skye 4:00pm – 7:00pm

 Dial SPA

Fitness Centre

Stay active while on holiday

Our fully equipped fitness centre ensures you can maintain your personal regimen.

 Next to Amingiri Spa

 **Open Daily** 6:00am – 9:00pm (24-hour access with villa key card)

 Dial SPA

Salon and Grooming Lounge

Beauty and care for all ages

Choose from a range of professional styling services for the whole family. Our selection includes treatments dedicated to gentlemen's grooming, as well as beauty workshops for children and teenagers.

 Next to Amingiri Spa

 **Open Daily** 10:00am – 8:00pm

 Dial SPA

Yoga Pavilion

Breathe in the serenity of the Indian Ocean

Our wellness instructors are on hand to help you design your workout.

 Fitness Centre

 **Open Daily** 6:00am – 6:00pm

 Dial SPA

Our Facilities



FOR YOUNGER TRAVELLERS

A big welcome for little Guests

Krakengiri Kids' Club

One of the largest kids' clubs in the Maldives

Play with purpose at Krakengiri, which features an outdoor play pool and mini splash park. A daily programme of creative indoor and outdoor activities ensure our junior Guests are constantly engaged and educated.

 Next to Habitat

 Open Daily 9:00am – 6:00pm

 Dial GUEST SERVICE

Re:Fuel

Exclusively for teens

One of the first in the Maldives, Re:Fuel is a tranquil rooftop lounge dedicated exclusively to our teenage Guests.

 Second Floor,
Krakengiri Kids' Club

 Open Daily 11:00am – 6:00pm

 Dial GUEST SERVICE



Out And About

ISLAND EXPERIENCES

Authentic discoveries for the quintessential Maldivian getaway

Art Centre

An artistic sense of place

Visit the gallery and learn more about the locally inspired art installations around the island. Or join one of the painting, jewellery making, resin art and ceramic workshops with our Maldivian artist-in-residence.

 **Next to Habitat**

 **Open Daily 9:00am – 6:00pm**

 **Dial GUEST SERVICE**

Dive Centre and Water Sports

Spectacular marine adventures

With over 30 dive sites in the North Malé Atoll, including two wrecks, divers are spoiled for choice. Other marine adventures include seasonal snorkelling with manta rays, exploring the surrounding reefs, and sunset dolphin cruises with our resident marine biologist.

A wide variety of excursions and water sports are also available. Choose from wakeboarding, water skiing, parasailing and windsurfing, to jet-skiing, rowing glass-bottomed canoes and stand-up paddleboarding.

 **Next to Habitat**

 **Open Daily 8:00am – 6:00pm**


 **Dial GUEST SERVICE**

Giri Boutique and Loupe

Take the islands home with you

Discover our holiday edit. Island essentials are available at the Giri Boutique, while a sparkling jewellery selection awaits at Loupe.

 **Next to Habitat**

 **Giri Boutique 8:00am – 11:00pm**
Loupe 9:00am – 10:00pm

 **Dial GUEST SERVICE**

Giri Moments Photo Studio

Capturing holiday memories

Let our team of professionals capture the memories of a lifetime.

 **Next to Habitat**

 **Open Daily 10:00am – 5:00pm**

 **Dial GUEST SERVICE**



Good
To
Know

Adapter

The local voltage is 220. We recommend you check the voltage of your appliance before plugging it in. All guest villas are equipped with multi-electrical sockets and adapters. Please [dial GUEST SERVICE](#).

Allergies

Ask to speak with a Team Member if you have special dietary needs or food allergies.

Bicycles

We encourage you to explore our island. Bicycles are available for your use throughout your stay.

Check-Out

Check-out time is 12:00pm. Late check-out is based on availability and additional charges may apply. For more information or inquiries, please contact your Guest Experience Maker or [dial GUEST SERVICE](#). An express check-out service is also available. Your guest folio will be delivered to your villa the day prior to your departure.

Childcare

If you would like to arrange for the services of a babysitter, please [dial GUEST SERVICE](#).

Concierge Services

Our Guest Experience Makers and Guest Services Team are pleased to assist with spa and restaurant reservations, excursions, and more. [Dial GUEST SERVICE](#) for information.

Cribs and Rollaway Beds

Cribs and rollaway beds are available upon request. Contact your Guest Experience Maker or [dial GUEST SERVICE](#) to inquire about availability.

Currency Exchange and Credit Cards

We accept Visa, Mastercard, Amex and China UnionPay, as well as payments made in US dollars, euros and British pounds sterling. Please visit the Front Desk for assistance with currency exchange.

Housekeeping

Linens are changed every other day. [Dial GUEST SERVICE](#) to request additional toiletry items, linen and pillows.

In-Room Electronic Safe

For your convenience, each villa is equipped with a personal electronic safe. We regret that the resort will not be responsible for valuables left in your villa.

Iron, Ironing Board, and Hairdryer

All villas are equipped with an iron, ironing board and hairdryer.

Good
To
Know



Key Card

Notify the Front Desk or your Guest Experience Maker immediately should you misplace your room key card. Your lock will be electronically recoded. Photo ID must be presented for a new key to be issued. [Dial GUEST SERVICE](#) for more information.

Laundry and Pressing Service

We provide fast and efficient laundry services. [Dial GUEST SERVICE](#) to arrange your laundry and pressing needs. For your convenience, there is a laundry bag in your villa wardrobe. Charges for these services will appear on your guest folio.

Lost and Found

Our Security Team keeps track of any forgotten or misplaced items. [Dial GUEST SERVICE](#) and we will connect you.

Luggage Service

Allow us to assist with transporting your luggage. Same-day storage can be arranged after check-out. Contact your Guest Experience Maker or [dial GUEST SERVICE](#) for information.

Mail and Packages

Local and overseas mailing services are available. [Dial GUEST SERVICE](#) for information.

Maintenance

[Dial GUEST SERVICE](#) for special requests, information, or maintenance concerns, and an engineer will be dispatched to your villa should you require any assistance.

Medical Care

We have an onsite clinic with a doctor on call to attend to medical emergencies. PCR testing for Covid-19 is available. Should you require a test, please inform your Guest Experience Maker at least 48 hours prior in order for us to make arrangements. Results will be available within 24 hours.

Non-Smoking Policy

Smoking inside the villa is not permitted. You may smoke on your villa deck instead. Shisha is also not permitted within the villas, including the sundecks. Please ask our Team about designated outdoor smoking areas.

Pillows

Down pillows are provided in your villa. The following are also available for your selection: buckwheat; contour; polyurethane; lavender; microfiber; U pillows.

Transportation

Our Guest Experience Makers and the Guest Services Team will be happy to assist with booking your premium speedboat transfers. [Dial GUEST SERVICE](#) for more information or to schedule transportation.

Wake-Up Call

Please [dial WAKE-UP CALL](#) to arrange a wake-up call at your preferred time.

TV, Phone, And Internet



Voicemail

Your guest villa phone is equipped with a voicemail system. The button on your phone will be illuminated when you have a message.

To access your voicemail:

- Lift the handset and press the MESSAGE button on your phone
- Listen for instructions and enter your villa number
- Follow the instructions given by the automated system to access your message
- Hang up the handset to finish the process

For help, dial [GUEST SERVICE](#).

Do Not Disturb

Dial [GUEST SERVICE](#) for assistance if you do not wish to be disturbed by incoming calls.

Internet

Complimentary secure high-speed internet and Wi-Fi are available throughout the resort.



TV, Phone,
And
Internet

How to Dial

Call	Dial	Rates*
Emergency	Dial EMERGENCY	No Charge
Villa-to-Villa	Dial 8 + Villa Number	No Charge
Local	Dial 9 + Number	\$0.50 per minute
International	Dial 9 + 00 + Country Code + City Number	Call the Front Desk for current rates
Operator Assisted	Dial 0 + Number to reach the operator	Call the Front Desk for current rates

*Applicable taxes will be added. Rates are subject to change.

Your Safety

Bicycle Riding Guidelines

- Adult bicycles are provided in each villa. Each bicycle is tagged with an identification number. Please only use bicycles assigned to your villa. For assistance, [dial GUEST SERVICE](#).
- Use of bicycles on the overwater walkways during heavy winds and rain is not allowed for safety reasons.
- Guests are requested to keep on the left side of the road when riding bicycles and be aware of the traffic.
- Guests must wear suitable attire when riding bicycles. Avoid long and loose bottoms or dresses that may get caught in bicycle parts and cause accidents or damage to clothing.
- Brakes are located on the handlebar and can also be activated by cycling in reverse. Please familiarise yourself with the bicycle controls before accelerating to normal speed.
- Cycling on sandy beaches is discouraged to prevent accidents.
- Each bicycle is strictly for one person's use only.
- Use of bicycles is for personal transportation only. Stunts and extreme sports are strictly not permitted for safety reasons.

Drone Policy

Drone flying is strictly prohibited for privacy and safety reasons. Please contact your Guest Experience Maker for further information.

Emergency Procedures

In case of an emergency while in the resort, please [dial EMERGENCY](#).

Please promptly provide:

- Your name
- Your location
- Details of the emergency





Your Safety

Fire Safety

- All guest villas are fitted with individual smoke detectors.
- Fire extinguishers are located in the fire cabinets outside the guest villas.
- A fire exit map is placed on the back of the villa door.
- The emergency exit map shows the location of your villa and the closest evacuation point. We recommend that you familiarise yourself with this information.
- If you discover fire or smoke, immediately **dial EMERGENCY** and provide the Guest Services Team with the necessary information.
- Should evacuation of the resort be necessary, please observe the following procedures:
 - Stay calm.
 - Leave your villa immediately.
 - Proceed immediately to the nearest assembly point as indicated on the fire exit map.
 - Follow the instructions given by the resort team and advise if anyone is missing or injured.
 - Remember to alert the Guest Services Team by **dialing EMERGENCY** at the first sign of smoke or fire.

In Your Villa

- Cooking in the villa is not permitted.
- Keep villa doors closed at all times, as insects are attracted to lights.
- Nudity is not allowed in the Maldives. Guests are advised to dress conservatively and take care not to offend the locals.
- Please be careful: the stairs to the ocean from the overwater pool villas are slippery when wet. Kindly use the handrail.
- Smoking is not permitted inside the villa. You may smoke on your villa deck instead. Shisha is also not permitted within the villas, including the sundecks.
- The resort is not liable for any loss or theft. Please keep all your valuables inside the safe deposit box in your villa. Do not leave your valuables unattended.

Security

The resort is continuously patrolled by security personnel. Please ensure your villa doors, including your bathroom and deck doors, are locked when leaving your villa. Our Team Members can be identified by their name tags and uniforms.

Your Safety



Swimming and Snorkelling

- Lifesaving vests and life rings are placed in the villas for emergency use only.
- Do not swim or snorkel alone. Doing so without a guide is at your own risk.
- Be aware that there are no lifeguards on duty and entering the water is at your own risk.
- Be aware of strong currents around the island.
- Swimming at nighttime is strictly prohibited for your own safety.
- If in trouble when swimming, please shout for help and wave your hands to attract attention.
- Use of inflatable items while in the sea are prohibited for safety reasons.
- A safety briefing is mandatory before you swim or snorkel, even if you have your own snorkelling gear. The dive centre will provide snorkelling gear free of charge after completion of the safety briefing.
- When snorkelling and swimming, please be aware of boats and other vessels, windsurfers and other Guests in the water.
- Children who are snorkelling and swimming must be supervised at all times.
- Swimming during stormy weather is not permitted due to lightning and strong sea currents.

Our Environment

If you happen to see one of our friendly geckos (small lizards), do not worry. These shy and harmless creatures are welcomed guests in all Maldivian homes.

Our House Reef

- Avoid touching and stepping on corals. They are sharp and will cause serious discomfort or injuries.
- Watch out for jellyfish. If you are stung, remain calm. Wash the affected area with saltwater and dial [GUEST SERVICE](#) for help.
- Do not feed the fish. They are living in their natural habitat and feeding them will disrupt their well-being.
- Unauthorised fishing and collecting crabs or other marine life around the island is prohibited.

For any assistance, please dial [GUEST SERVICE](#).